

Japan Earthquake (and markets affected by Earthquake) - March 11, 2011

Updated: March 31, 2011

General Website	If you are traveling to/from/through:	On the following dates:	And your ticket was issued no later than:	You may begin travel as late as:	Travel Agent Website	Travel Agent Waiver Code Information	Other
Alaska Airlines	Honolulu, HI (HNL) Lihue, HI (LIH) Kona, HI (KOA) Kahului, HI (OGG)	March 11 - 13, 2011	March 11, 2011	March 15, 2011	-	Tour Code: VHIWAVE0311	
American Airlines Weather	Tokyo, Japan Haneda (HND) Tokyo, Japan Narita (NRT) Between April 6 - April 25, 2011 the following flights will be suspended: Dallas to Narita AA175 New York City (JFK) to Haneda AA135	March 19 - April 30, 2011 Original Inventory required	March 13, 2011	July 10, 2011	AA TA Weather	Tour (cabin to cabin): see website Tour (rebkg O&D): see website Tour (refunds): see website Reissues: see website Refunds: see website	Please review the Agency resource website for specific details.
ANA	Japan	-	-	-	-		Monitor Website for details
Cathay Pacific	Narita Haneda Kansai Fukuoka Chubu Centrair New Chitose Okinawa	March 11 - June 30, 2011	-	September 30, 2011 Rebooked by April 8, 2011	-	-	Contact Cathay. Details differ for frequent flyer tickets
Continental Airlines Weather	Fukuoka, Japan (FUK) Hiroshima, Japan (HIJ) Nagoya, Japan (NGO) Niigata, Japan (KIJ) Okayama, Japan (OKJ) Osaka, Japan (KIX) Sapporo, Japan (CTS) Sendai, Japan (SDJ) Tokyo, Japan (NRT - Narita)	March 11 - April 30, 2011	-	May 31, 2011	CO TA Weather Arc: 52815874 Click: Important Notices	Ticket Designator: 7JCEX	When rescheduled travel commences by May 31, 2011, change fees and fare differences will be waived. For all other changes, the change fee will be waived, but a difference in fare may apply.
Delta Air Lines Weather	Narita (NRT) Haneda (HND) (Delta temporarily suspends services to/from LAX, DTW - HND) Nagoya (NGO) Osaka (KIX) Tokyo-Narita (NRT) Tokyo-Haneda (HND)	March 11 - April 30, 2011	March 11, 2011	July 15, 2011* See website for blackout dates! (Reissue by March 31, 2011) April 25, 2011 (Reissue by March 31, 2011)	DL Agency Weather Arc: 5281287 User ID/Password: Adelmanagent/adelman	Ticket Designator (same class - same class): - see website - date specific Tkt Des (rbkg O&D): - Refund Waiver: see website Any existing tkt des. May be moved to the tour code. Reissues: - see website Refunds: - see website	Due to the many changes please refer to worldagentdirect for appropriate waiver codes

Suspension of service in the following markets:
 Detroit (DTW) to/from Tokyo-Haneda (HND) between 3/21/11 - 6/16/11
 Los Angeles (LAX) to/from Tokyo-Haneda (HND) between 3/23/11 - 6/1/11

View: Travel Exception Policies

Hawaiian Airlines	Within Hawaii	March 11, 2011	-	March 18, 2011	-	Contact Hawaiian
	Between Hawaii - US, Haneda	March 11 - March 18, 2011	-	April 30, 2011	-	
Japan Airlines	Japan			-	-	Additional Details to follow
Lufthansa Airlines	Japan	Through March 31, 2011	March 11, 2011	June 30, 2011		Contact LH
Singapore Airlines	Japan	March 11 - May 8, 2011	-	-	-	Contact Singapore Airlines See website for flight information.
United Airlines Weather	Japan	March 11-April 30, 2011	March 11, 2011	-	-	OSI: O.K. TO WAIVE PENALTY PER S*FAR/JAPAN 11MAR11